

Getting Started with Remote Desktop Services

Windows using Internet Explorer

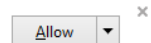
Microsoft Remote Desktop Services gives you the ability to access University systems from almost anywhere by providing access to applications, files and network resources.

Here's how to get started with the Remote Desktop Services:

Follow these steps to get started with Remote Desktop Services on your device.

1. Go to **rdweb.hope.ac.uk** in your Internet Explorer web browser.
2. If Internet Explorer prompts you to run the 'Microsoft Remote Desktop Services Web Access' add-on, click the Allow button.

This webpage wants to run the following add-on: 'Microsoft Remote Desktop Services Web Access Con...' from 'Microsoft Corporation'.
[What's the risk?](#)



3. Login with your hope e-mail address and password.

The screenshot shows the login interface for LHU Resources. At the top, there's a blue header with 'RD Web Access' on the right. Below the header, the main area has a light blue background with a globe graphic. On the left, there's a logo for 'LHU Resources' with the text 'RemoteApp and Desktop Connection'. On the right, there's a 'Help' link. In the center, there are two input fields: 'Email Address:' and 'Password:'. Below these fields, there's a 'Sign in' button. Under the button, there's a 'Security' section with a warning message: 'Warning: By logging in to this web page, you confirm that this computer complies with your organization's security policy.' At the bottom, there's a footer with 'Windows Server 2012 R2' on the left and 'Microsoft' on the right.

Email Address:

Password:

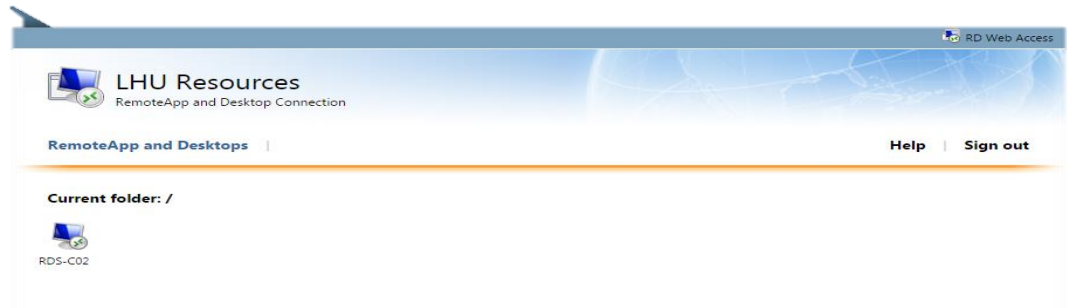
Security
Warning: By logging in to this web page, you confirm that this computer complies with your organization's security policy.

To protect against unauthorized access, your RD Web Access session will automatically time out after a period of inactivity. If your session ends, refresh your browser and sign in again.

Windows Server 2012 R2

Microsoft

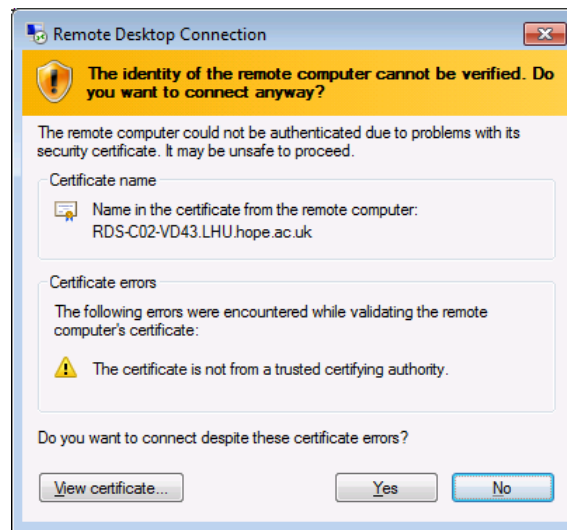
4. Click on the Remote Desktop Icon labelled **RDS-C02**.



5. If you are asked whether you trust the publisher *.lhm.hope.ac.uk, click the connect button to continue.



6. If you are asked to verify the certificate for the remote PC, click yes to connect.



7. The remote virtual Windows Desktop will load up and log you into the Liverpool Hope Network.

Logging Off

Please log off the remote session from the Start Menu when you are finished with the session. Any changes you make to the remote virtual Windows Desktop are destroyed when you log off.

When you return to the RDWEB browser window, please click on Sign Out.